

19 July 2017

Dear Patient

Re: The Brownhill Surgery, Chandlers Ford

The Brownhill Surgery has informed the NHS (West Hampshire Clinical Commissioning Group) that they are no longer able to continue to provide general medical services after the 30 November 2017. This has been an extremely difficult decision for Drs Farmer and Tromans. The decision has been taken due to difficulties in the recruitment of General Practitioners as a result of national GP shortages and increasing workload pressure.

The Brownhill Surgery will remain open and you can continue to access all of the same services until 30 November 2017, so please do not re-register with another practice at this stage.

We are committed to ensuring that all patients have continued access to General Practice services. We are therefore reviewing options for the future provision of services and would like to hear your views on whether:

- You would prefer for the NHS (West Hampshire Clinical Commissioning Group) to re-register you with one of nine local practices, including; Fryern Surgery, Park Surgery and St Francis, North Baddesley Health Centre, Archers Practice, Parkside Family Practice, Boyatt Wood Surgery, St Andrews Surgery, Twyford Surgery and Stokewood Surgery. This would be undertaken according to the closest practice to your address (usually within 3 miles).

Or,

- You would prefer to be given the choice of practice with which you register. The practice you choose would need to be within the geographical catchment area of that practice.

Your views can be given by completing a short survey by accessing the link here:

<http://www.smartsurvey.co.uk/s/WHCCGbrownhill/>

The survey will be available until 11 August 2017. Paper copies of the survey are also available from the Brownhill Surgery should you prefer to respond in writing.

There will also be drop-in events for us to hear your views. These will be held on:

- **Monday 31 July 2017, between 2.00 p.m. – 7.00 p.m.** Cuckoo Bush Hall, The Hilt, Hiltingbury Community Centre, Hiltingbury Road, Chandler's Ford, SO53 5NP
- **Thursday 3 August 2017, between 11.30 a.m. – 4.30 p.m.** Cuckoo Bush Hall, The Hilt, Hiltingbury Community Centre, Hiltingbury Road, Chandler's Ford, SO53 5NP
- **Wednesday 9 August 2017, between 5.00 p.m. – 8.00 p.m.** Chandler's Ford Methodist Church, Winchester Road, Chandler's Ford, SO53 2GJ

The feedback from the survey will help us to make a decision regarding the future provision for patients currently registered with the Brownhill Surgery, and help us to manage this process to enable patients to access alternative provision with local practices in a planned and co-ordinated manner.

Until this time, local practices have been asked not to register any patients from Brownhill Surgery.

Following a final decision, you will receive a further letter in early September outlining the next steps, including what you will need to do and when.

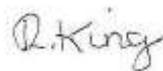
If you have any enquiries prior to this, please email:

whccg.communications@nhs.net.

Yours sincerely



Dr Sarah Schofield
Clinical Chairman



Rachael King
Director of Commissioning