

## CCG Board

Date of meeting		28 November 2019	
Agenda Item	<b>6.2</b>	Paper No	<b>WHCCG19/112</b>

### Mental Health Highlight Report (September 2019)

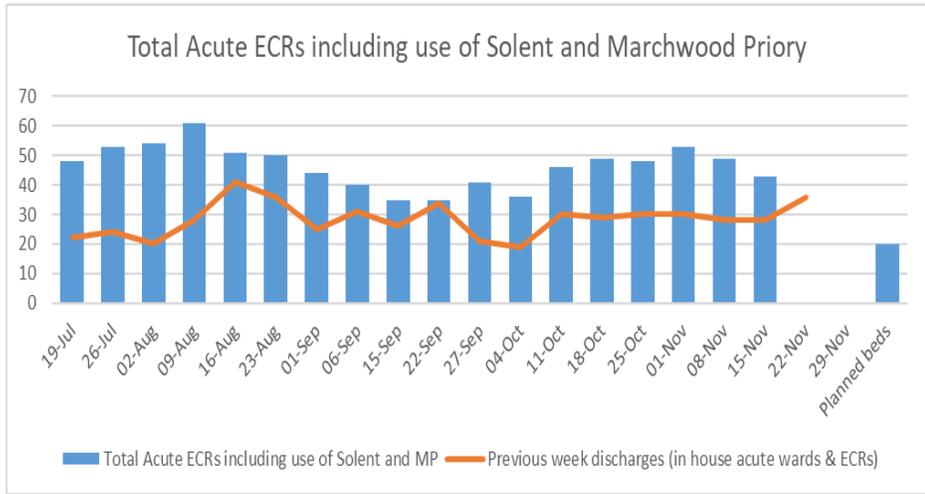
<b>Key issues</b>	<p>This paper updates the Board on the key adult mental health operational issues being managed by West Hampshire Clinical Commissioning Group. This report provides an account of progress being made against the elements of the 2019/20 work programme that were due in October and November. Actions for the next two months are noted.</p> <p>A detailed report is given on the current management of the key risk regarding Southern Health FT bed pressures and high use of out of area placements for local patients.</p>
<b>Actions requested / Recommendation</b>	<b>The West Hampshire Clinical Commissioning Group Board is asked to review the Mental Health Highlight Report (November 2019), and consider the associated risks and mitigations.</b>
<b>Principal risk(s) relating to this paper</b>	Mental Health out of area placements – a quality and financial risk
<b>Other committees / groups where evidence supporting this paper has been considered.</b>	This joint report will also be presented to the Board of the Hampshire and Isle of Wight Partnership CCGs.
<b>Financial and resource implications / impact</b>	Southern Health FT is running each month at a deficit approaching £900k which is contributing to failure to reach control total for each of the last 3 years.
<b>Legal implications / impact</b>	Effort is being concentrated to assure the legal agreements supporting work sub contracted out of area
<b>Public involvement – activity taken or planned</b>	Not applicable

<b>Equality and Diversity – implications / impact</b>	The report notes that a quality impact assessment has recently been completed for review by CQRM
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<b>Sponsoring Director</b>	Jenny Erwin, Director of Commissioning
<b>Date of paper</b>	20 November 2019

# Mental Health Highlight Report November 2019

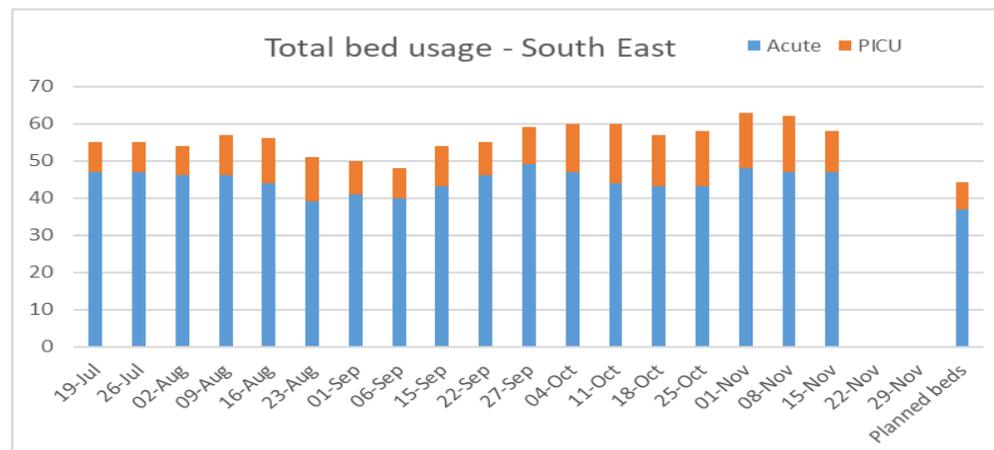
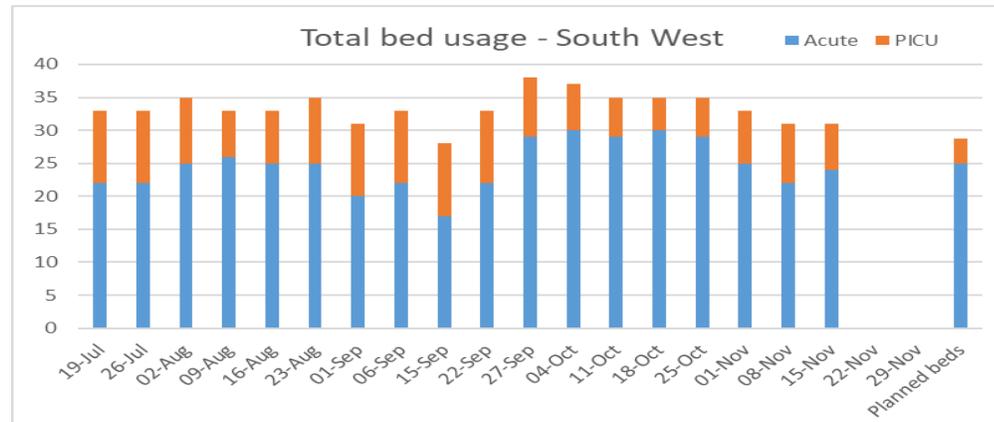
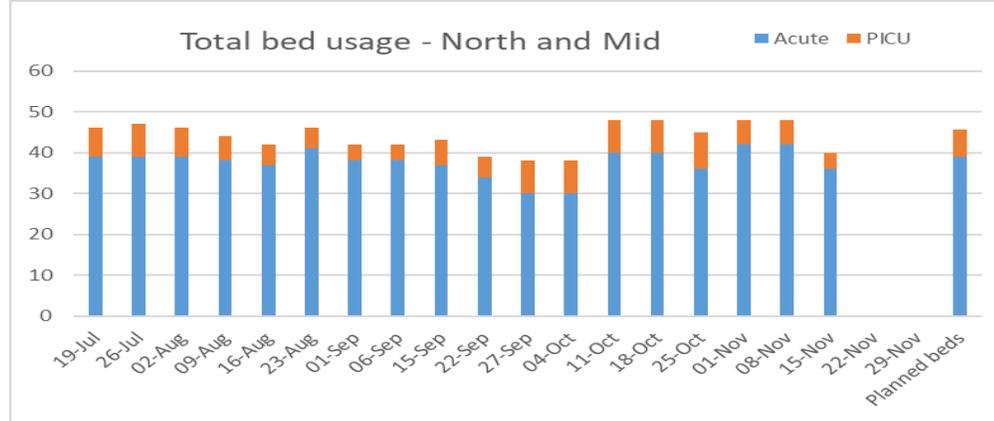
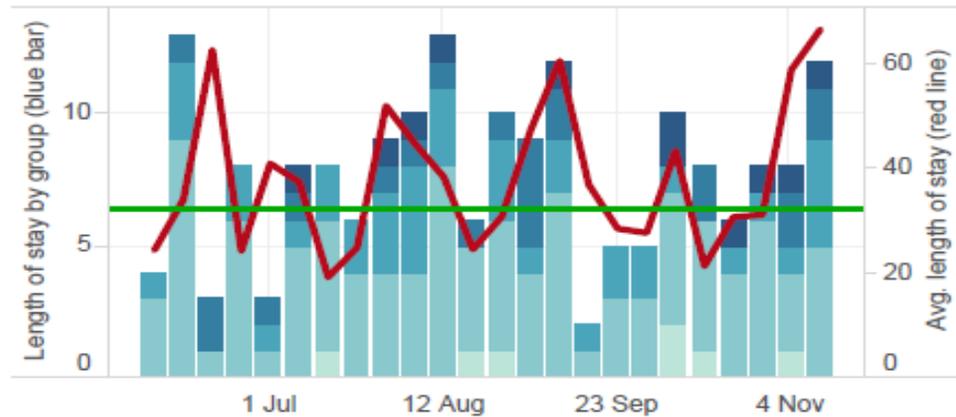
Key programmes of work	Monthly targets/actions	Progress against Planned targets	Project status
Supporting people to stay well, increasing prevention and early intervention	<p>IAPT expansion business case for expansion for patients with LTCs Primary Care: Service spec development</p> <p>Digital: Digital stocktake Data governance: review data reporting to ensure monitoring is recorded</p>	<p>Money has been earmarked by NHSE for IAPT. Service spec has been developed. Board has approved funding for PCMH funding. Multi agency PCMH steering group completed. MOU still to be approved. Completed digital stocktake. Working with SHFT around data requirements for CRM</p>	
Proactive Joined up Care for those with ongoing or complex needs	<p>Physical Health for SMI patients: service spec re-issued. Provide training for GP services ADHD: Amend shared care protocol, pilot advice service in Primary Care ADP: Engage in SHFT work stream to review ADP</p>	<p>Service spec re-issued. GP training programme has been set up. Some work is being undertaken to possibly extend roles of PCMH service. Possible workshop to be set up in Jan 2020. Possible pilot of alternative models of service. Awaiting report from Wessex Group to inform how we respond locally.</p>	
Better Access to Specialist Care	<p>Perinatal :Implement Task and finish groups. Wave 1 &amp; 2 common service adoption. Monitor performance of service to ensure compliance with wave 2 standards. EIP: SHFT update on progress for EIP – develop a business case to address gaps Dementia Pathway Eating disorders: Eating disorder service to be reviewed – pathway, finance, activity to generate recommendations for service improvement</p>	<p>All wave 1 and 2 CCGs have committed to continue for another year. Task and finish groups have been set up.</p> <p>EIP: Hampshire CCGs have expressed interest in transformation funding for IPS.</p> <p>Dementia: Work stream has restarted on 13<sup>th</sup> November 2019. Eating disorders: Options paper coming imminently. There has been significant investment in perinatal MH service in HloW over the last 2 years to improve access and quality of community services</p>	
Integrated Urgent & emergency care services	<p>CRHTT: Core fidelity audit completed April 2019. Revision of service spec for community MH provision to reflect development of CRHTT and gain approval for variation. Secure MH transport: Close off recovery action plan. Revise service model to implement improvements against KPIs. Psychiatric liaison</p>	<p>Need to chase up Core Fidelity Audit from April 2019. Draft spec for CRHTT with SHFT execs. Workshop on developing CMHT specification on 14<sup>th</sup>11/19 Completed/ongoing. Underway, planned completion date is now December 2019. Now recruiting with additional NHSE funds</p>	
Effective Step Up, Step Down nursing and residential care	<p>Out of Area Placements: Analysis of stranded patient data to identify themes for problem areas. Implement new processes where appropriate. Training for ward staff – supported housing &amp; community services Review 7 point plan regularly Task and finish groups for alternate provision Work with provider to create new step down model Review HCC current process for in-patient social care to identify blockages and implement improved processes, reduce delays, improve patient flow</p>	<p>Quality improvement project happened in October to identify thematic issues and improve processes.. Resulting actions being implemented.</p> <p>Training being provided by HCC</p> <p>Meetings held with Home Group who have provided a costed Step Down model QI work completed in October 2019. 30 day follow up planned.</p>	

# Risk: Out of Area Beds



ECR= extra contractual referral

## Spell length of stay (including leave)



Position as at 15<sup>th</sup> November 2019

- Out of area beds are currently at 25 acute & 16 PICU totally 41. (3 weeks ago w/e 25 Oct 35 and 24, total 59). Additional beds at Marchwood Priory & Solent makes a total 62. This is a decrease of 12 over 3 weeks
- Admissions were up by 23% in October and up year on year, hampering progress. The trust is investigating the recent pressure on PICU in particular.
- Daily exec calls being maintained.
- North/Mid being in a relatively better position are attempting repatriation in addition to placing new patients in area
- Marchwood 17 beds are now under control of Mid system.
- SW nearing target on acute beds with 4 ECRs out of area, currently attempting repatriation.
- A review of those with an over 90 days LoS will be brought to the next **ECR Programme Board, which is being reshaped with a similar terms of reference to A&E delivery boards.**
- SHFT are negotiating 5-6 female PICU beds from a local provider to address the lack of in house provision. Commissioners to meet with SHFT over the long term solution for female PICU.
- More than 90% fidelity to operating with true divisional bed management

# Assurance on Quality: Out of Area Beds

I had/was:	Melbury	Parklands	Out of area
A useful conversation about meds	73%	13%	70%
Involved in care plan	93%	52%	99%
Involved in discharge plan	67%	29%	66%
Regular groups and activities	94%	79%	99%
Daily 121 Time with named nurse	85%	40%	100%

Quarter 2 surveys undertaken by SHFT:

- 187 out of area respondents
- 93 in area respondents
- Quality Impact Assessment of the move to management of beds by each division/ area has been completed for review by CQRM
- Service level agreement close to agreement with Solent and Marchwood, embedded commissioner and SHFT quality requirements.

# Planned Actions during the next two months

A CCG run Single Point of Access workshop was well attended from a variety of stakeholders. The outcome was that a co-produced model that extends beyond crisis will be developed.

A draft service specification has been co-produced with service users for the new Crisis House. Refurbishment plans for the building are being finalised.

We are working with SHFT on co-producing a new service specification Community Mental Health Teams.

We are co-ordinating proposals across the system to be ready to bid for winter pressure funding.

Implementing the co-production programme that developed the Primary Care Mental Health service

A follow up meeting has been arranged for mid December to further develop the model for Single Point of Access/111

We have set up a mental health liaison group for North, Mid and South West Hampshire. The groups have started working on action plans to improve sustainability and to develop towards meeting Core 24 fidelity.

We are working with Public Health colleagues to ensure that the principles of the co-occurring conditions protocol is incorporated into new service specifications for CMHT and CRHTT services.

Review the consultation feedback from the Autism Charter