

CCG Board

Date of meeting		28 November 2019	
Agenda item	6.3	Paper No	WHCCG19/113

Maternity and Children's Collaborative Commissioning Highlight report (November 2019)

Key issues	<p>This paper updates the board members on work programmes of Maternity and Children's Collaborative Services; highlighting performance across programme areas, providing updates from respective local care partnership areas and the wider programme of work relating to key issues for West Hampshire CCG.</p> <p>Key Issues:</p> <ul style="list-style-type: none"> • CAMHS Tier 4 services performance; Funding solutions for Autism Assessment services beyond March 2020 have not yet been identified; Counselling services require sustainable procurement solution. • Children's Therapies services; draft service specification has been produced and a business case is under development. Slippage in the programme plan is the key risk. • Psychiatric Liaison: within acute systems (for children and young people) there are currently differing levels of provision at Acute Trusts which risks adding to acute care pressures through winter months.
Strategic objectives / perspectives	<p>This paper addresses the following CCG strategic objectives:</p> <ul style="list-style-type: none"> • Ensure system financial sustainability • Ensure safe and sustainable high quality services • Work in partnership to commission health and social care collaboratively
Actions requested / recommendation	<p>The West Hampshire Clinical Commissioning Group Board is asked to review the Maternity and Children's Collaborative commissioning highlight report and consider the associated risks and mitigating actions.</p>
Principal risk(s) relating to this paper	<p>Risks are reported as relating to CAMHS – assurance of safety of young people on the waiting list is currently the joint highest risk the CCG has on its Corporate risk register – rated as 16 – very high risk.</p>

Other committees / groups where evidence supporting this paper has been considered	West Hampshire CCG Board
Financial and resource implications / impact	There are no direct financial / resource implications / impacts relating to this report
Legal implications / impact	There are no direct legal implications / impacts relating to this report.
Report author	Highlight report adapted for WHCCG by Jenny Erwin, Director of Commissioning
Sponsoring director	Jenny Erwin, Director of Commissioning Mike Fulford, Chief Operating Officer
Date of paper	21 November 2019

Children's Services Commissioning Highlight Report November 2019

Key programmes of work	Monthly targets/actions	Progress against Planned targets	Project status
1. Continuing Healthcare	<ul style="list-style-type: none"> Personal Health Budget improvement challenging due to lack of providers in Children's continuing care MARP panel now meeting monthly from Nov with an agreement across health and LA to discuss and agree time sensitive cases outside of panel; then ratify at panel. 	<ul style="list-style-type: none"> Children's CHC targets not being met but with support and work in partnership with Adult Continuing Care team – improvements seen. Sept average days from referral to decision 161 days, October 68. NB numbers are low – currently 11) 	Yellow
2. Child and Adolescent Mental Health (Hants only)	<ul style="list-style-type: none"> Funding for 19/20 and 20/21 agreed. This includes funding CAMHS staffing, Autism assessments 19/20 & small amounts of funding for tier 2 innovations during 19/20. Further work required to fully identify need and gaps to achieve an 18 week referral to treatment target for Hampshire CAMHS Discussion & financial planning underway to resolve the funding and pathway plans for Autism diagnostics post March 2020, high risk for ongoing service delivery. Counselling service, (currently provided by No Limits) ends in March 2020, decisions pending this month. 	<ul style="list-style-type: none"> Implementation of Children's Collaborative Performance and Assurance Group to ensure programme oversight and support delivery. Delivery of targets remains challenging Transformation board developing 'CAMH strategy' Annual planning underway to finalise key Mental Health spend and delivery priorities. Counselling services contract extension options being implemented 	Red
3. Children with Special educational needs (SEN)	<ul style="list-style-type: none"> Service review to ensure children and young people with special educational needs and disabilities have their needs identified and met promptly Services are jointly commissioned to meet their needs & promptly. 19-20 has seen a 45% increase in demand for EHCP health advice. Trusts delivering Children's Paediatrics and Therapies under significant pressure, EHCP performance is low @ 6% within 20 week statutory timeframe. 	<ul style="list-style-type: none"> A review is taking place to ensure there is a clear process for overseeing Quality assurance of health input to plans. An Associate Director has been appointed - commence November; Work ongoing to understand the increase in demand and agree approach with the key providers. Monthly meeting with between the CCG and HCC to develop shared understanding of the challenges, and jointly build solutions. Special Educational Needs Area joint inspections are imminent for both Hampshire and IOW; SEN/Health Steering Group has been established 	Red
4. Integrated therapies	<ul style="list-style-type: none"> Agreement finalised for current contract extensions for additional 12 months. The draft specification has been developed and activity, finances and quality review work continues on the business case. WHCCG 18 weeks is at 98% against a target of 92% 	<ul style="list-style-type: none"> Service has experienced demand pressures. There has been an increase in the volume of EHCPs which is impacting on the staff ability to meet statutory timescales. Workforce options to support revised caseloads and reduce demand are being considered and submitted to the committee in November. Procurement work plan developing including commissioning resources to deliver – tight timescales 	Red
5. Psychiatric Liaison within acute system for CYP	<ul style="list-style-type: none"> Plans to develop all age psychiatric liaison are in discussion phase. Scoping of need and service design is under way aligned with LTP ambitions and local system requirements. 	<ul style="list-style-type: none"> Business cases have been commenced, focus on links to CYP 0-25 crisis pathways, working locally on joint needs. 	Yellow

Key Risk: CAMHS Service delivery

Average in weeks	Hampshire
4 Week Referral to Assessment*	15
Longest wait	17 (SEH & F&G)
Shortest wait	10 (NH)
18 Week assessment to treatment*	46
Longest Wait	66 (F&G)
Shortest wait	12 (NEHF)

	Target	Hampshire
4 Week Referral to Assessment*	95%	38.4% YTD
18 Week Referral to Treatment*	95%	49.3% YTD
GP Urgent Assessment	100%	100%
24 Hour Crisis	100%	100%
Eating Disorder Urgent – 1 Week (by 2020)**	95%	49.3%
Eating Disorder Routine – 4 Weeks (by 2020)**	95%	50%

Key Actions to address:

- New Children's Collaborative Performance and Assurance Board established
- Additional resources for CAMHS secured via new investment
- Crisis Summit Event - HloW key partners – focus area for CAMHS – develop 24-7 on call support offer – winter pressures bid developed
- Ongoing work with provider to improve workforce availability & service delivery
- Work underway to understand and address demand and capacity variation at a local team level
- Commenced scoping and development of CAMH prevention work stream – considering health and wellbeing needs

Key Aims

The local maternity system (LMS) has been working to transform maternity services in line with the national better births programme. The programme has a series of work streams that will improve the experience women have.

Key deliverables	Monthly update	Project Status
Prevention: Childrens STP and LMS Prevention	<p>Planning for Pregnancy campaign – and launch of Tommy's toolkit (LMS funding the toolkit)</p> <p>Work continues with Key leads from across the Maternity Academy and Public Health on the mapping exercise to ensure Healthier Together is ready for 'preparing for healthy pregnancy' promotion to both professionals and the public and it has been agreed to host it on the pregnancy domain.</p> <p>The LMS will shortly be commencing recruiting to a Public Health Lead Midwife (October –November 2019) to support and work in collaboration with the wider STP work on prevention.</p>	
Generic Maternity Specification	A meeting with all Directors of Midwifery across the SHIP landscape was held to agree the final version of the specification which includes all comments from provider clinical leads and contracts teams and system commissioners.	
Breast Feeding/Infant Feeding accreditation (LMS plan)	<p>The LMS has sought advise from the national team as the Long Term Plan highlighted BFI accreditation should be; 'such as UNICEF', but in the implementation framework guidance for the LTP it specifically said “all trusts must work towards UNICEF BFI”. We have asked the national team for guidance in relation to this as the SHIP LMS were keen to explore a SHIP wide peer review transformational model.</p> <p>This would require additional funding to support the programme of which are currently being discussed, as not all maternity providers in SHIP are BFI accredited.</p>	
High Impact Area - Hampshire wide Perinatal Mental Health (collaboration with Public Health, High Impact Board)	<p>This sub group of the HIA Board is led by the Clinical Director of Vulnerable Adults at WH CCG. The first meeting took place on 18 September 2019 and we have agreed membership, terms of reference and scope in terms of work plan and how this will feed into the overarching HIA Board. The key objectives for this workstream are;</p> <ul style="list-style-type: none"> •Development of services in partnership with service users and frontline clinicians 	

Key risks to delivery this month

Risk description	Mitigation	Current rating
Capacity within the team	LMS and Early Years Senior Transformation Manager, we have been unsuccessful following a second round of interviews for this role in September 2019. - delays to delivery will be impacted of which the Associate Director, Maternity Services and Early Years is identifying solutions to fill this role.	

Key Aims

To improve services delivered to CYP by providing care closer to home, strengthening links between primary and secondary care and aligning service provision with CYP's needs.

Key programmes of work	Progress to date	Planned Quality or Financial Improvements	Project status
1. Connecting Care for Childrens Hubs	<ul style="list-style-type: none"> Initial analyses suggests that the hubs are having an impact on reducing referrals into hospitals. More detailed evaluation will be undertaken in the autumn to look at the effectiveness of the Hubs with a view to seeking funding for 2020/21 and potentially funding additional Hubs. The evaluation of the Children’s Heath Assessment Teams (CHAT) service will also include their attendance at the Hubs and the outcome of this will inform the potential for it to support other Hubs. Work continues with Children and Adolescents Mental Health Service (CAMHs) to explore joint work with the Hubs. 	Reduce out patient attendances Reduce emergency department attendances Reduce GP appointments Improve links between primary and secondary care	
2. Treloars Special School – in-house primary care service	<ul style="list-style-type: none"> Farnham Dene Medical Practice are now delivering the on-site primary care services, with work continuing to support a smooth transition, including updating the Standard Operating Procedure that sets out details of the services. Work is being undertaken between North Hampshire and NEH&F CCGs to ensure a smooth transition. 	Improve the quality of services commissioned by Treloar’s Minimise the number of CYP attending hospital	
3. Agree revised PAU specification and further development of the CHAT service	<ul style="list-style-type: none"> A draft evaluation report has been produced for CHAT, with this suggesting that they are cost effective, therefore the potential to expand these to cover all practices will be explored. 	Greater clarity of pathways and potential expansion of the CHAT service	
4. Paediatric Psychiatric Liaison	<ul style="list-style-type: none"> Work is still underway to develop a joint business that better addresses the needs of Children and Young People (CYP), with the aim being to have the first draft completed by the end of October 2019. 	To deliver a service that better aligns to the times CYP who present to Emergency Department (ED) and to reduce admissions., funding decisions are a challenge	

Key risks to delivery this month

Risk description	Mitigation	Current rating
Impact on HHFT due to the significant increase in Education Health Care Plans (EHCP) and resulting in delays to these being completed .	Hampshire wide work being undertaken by the Children’s team to quantify the impact on all of the providers, with this to then be used in order to develop a proposed solution.	
Impact on HHFT of the increasing number of CYP presenting at ED with mental health issues.	Joint work between HHFT and CAMHS to develop a proposal for extending the i2i service that would have the capacity to better meet the needs of CYP presenting at ED, also aligning the operating hours of this service to the peak hours of attendance. An initial draft costing has been submitted to the Children’s CAMHs commissioning team. HHFT have formally written to the CCG chair raising concern about the lack of funding	

Key Aims

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Key programmes of work	Progress to date	Planned Quality or Financial Improvements	Project status
Connecting Care for Childrens Hubs (CCCH)	Detailed evaluation needs to be undertaken during Nov/Dec 2019 to look at the effectiveness of the CCCH with a view to seeking funding for 2020/21 and potentially funding additional Hubs.	Reduce out patient attendances Reduce emergency department attendances Reduce GP appointments Improve links between primary and secondary care	
Community Childrens Nursing (CCN) service review	Solent have agreed to review their data around the 4 groups of children accessing CCN services and in partnership with Southampton City CCG commissioners are planning a review of this data.	Comprehensive, equitable, safe and sustainable modern Children's Community Nursing (CCN) service within available budget. Reduction in avoidable hospital attendances. Care at the right place and time for children and their families, improving patient experience and outcomes.	
Community Paediatric Medical Service (CPMS) service review	It has been agreed that this service review will need to be put on hold until there is sufficient commissioning capacity to lead it across the Local Delivery System. This work stream will be lead by the Senior Transformation Manager for South West System once recruited.	Equitable fit for purpose CPMS service within available budget. Care closer to home and reduced acute activity.	
Paediatric Psychiatric Liaison	Following the workshop in August 2019 there has been limited progress. UHS have not been successful in recruiting to vacant posts and whilst they have be in conversation with Community Childrens and Adolescents Mental Health (CAMHS) providers no short term solution has yet been identified.	A service that better meets the needs of children and young people. Reduction in Accident and Emergency (A&E) attendance and non-elective (NEL) admission of children in Mental Health crisis. The options paper will need to be highlighted at the STP Mental Health Programme Board when completed.	
Community Paediatric Audiology Service	There is lack of capacity for completing Aetiology for hearing loss. Conversations have been initiated with UHS, Solent and Hampshire Hospital Foundation Trust (HHFT) to identify a solution but as yet nothing has been confirmed.	Clinically effective and efficient service model in investigate paediatric hearing loss.	

Key risks to delivery this month

Risk description	Mitigation	Current rating
Delays in roll out of children's hub negatively impact on QIPP saving target.	Ongoing communication with Eastleigh Southern Parishes (ESP) Primary Care Networks (PCN) to ensure start date is as soon as possible, We are looking to bring forward the start date of the Winchester Hub to offset this delay,	
Psychiatric Liaison staffing – unsuccessful recruitment and second resignation	Task & Finish group exploring model options which will reduce staff 'burn out'. Engaging existing staff in work to ensure their views impact on development of plans. Linking with community CAMHS around contingency plans.	
Insufficient commissioning capacity	Recruitment in progress to replace Senior Transformation Manager post leaving date (10 th October) however there will be a period which needs to be covered by team new post holder starts January 2020	